

How to Access Credit Card Online Access

Not available on the mobile app

1. Sign into e*Teller from www.journeyfcu.org.



The image shows the e*Teller login interface. It features the title "e*TELLER" at the top. Below the title are two input fields: "ACCOUNT NUMBER" and "PASSWORD", each with a yellow arrow pointing to the right. At the bottom of the form is a blue "LOGIN" button.

2. If you do not have an e*Teller login or have forgotten your password, please contact Journey FCU at **989-227-3700** to acquire a temporary password.
3. Select Card Icon, found under the LOANS section.

Loans

Description	
2201	SIGNATURE
3000	[REDACTED]

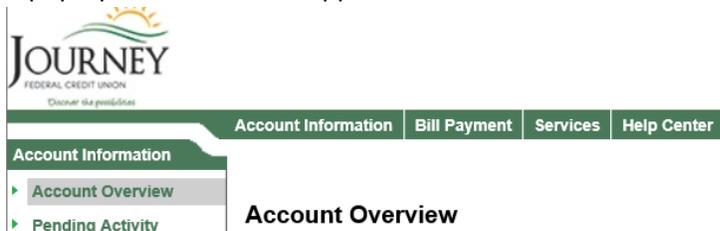


A red circle highlights a small icon in the right-hand column of the table, specifically next to the row with account number 3000. The icon appears to be a credit card.

4. You should then see this information on your screen:

Card Information will open in a new window
When done, make sure you logoff.

5. A pop-up window should appear.



6. If another window does not pop up, check your browser's pop-up blocker. The following pages will guide you through the steps to check your pop-up blocker for all major web browsers (Internet Explorer, Google Chrome, Microsoft Edge, Mozilla Firefox, Safari).

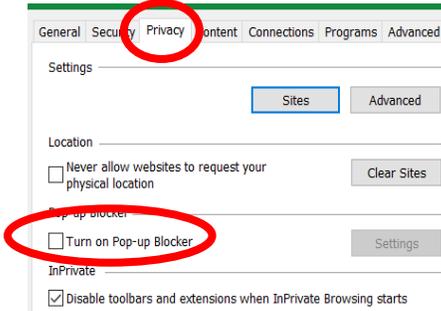
How to Turn-Off Internet Explorer Pop-Up Blocker



1. Click on Tools Icon (gear in top right corner)



2. Select Internet Options.
3. Select Privacy Tab and make sure Turn on Pop-up Blocker is not selected.

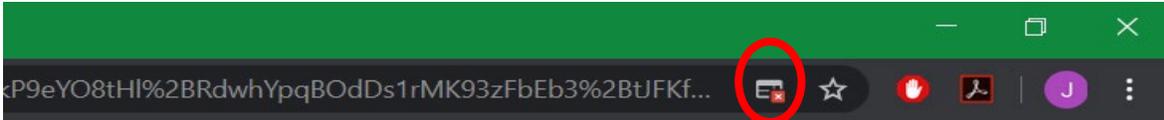


4. Select Ok.
5. Retry the process again using the steps above.

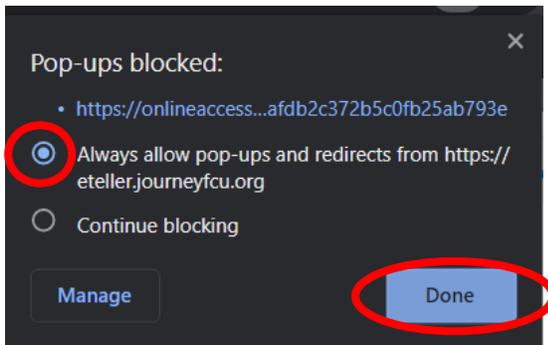
How to Turn-off Pop-up Blocker in Google Chrome



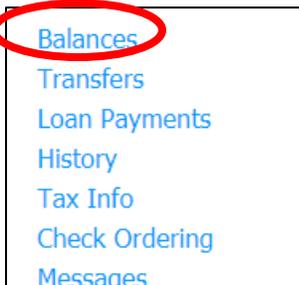
1. Select icon on right side of address bar



2. Select Always allow pop-ups and redirects from <https://etllr.journeyfcu.org>.
3. Select Done.



4. Select Balances.

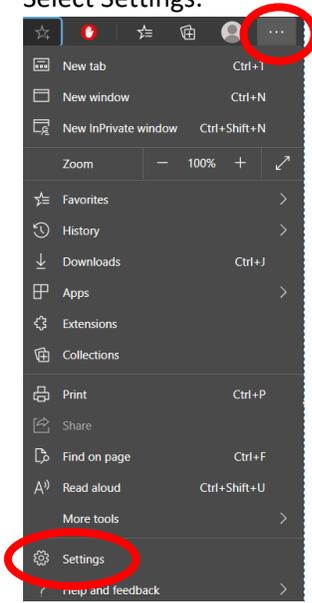


5. Retry selecting card icon.

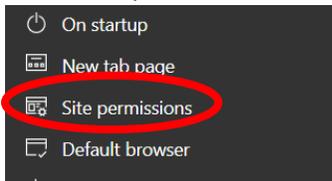
How to Turn-off Pop-Up Blocker on Microsoft Edge



1. Select 3 dots in top right of window.
2. Select Settings.



3. Select site permissions.



4. Select Pop-Ups and redirects.

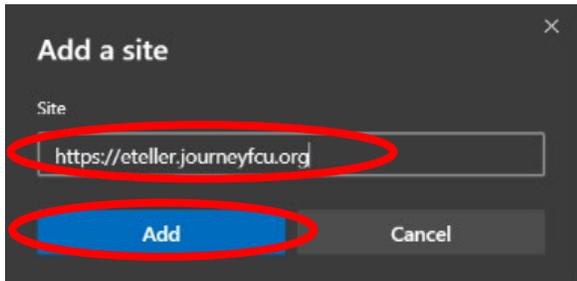


5. Select Add.



6. Insert URL: <https://eteller.journeyfcu.org>.

7. Select Add.



8. Exit Settings.

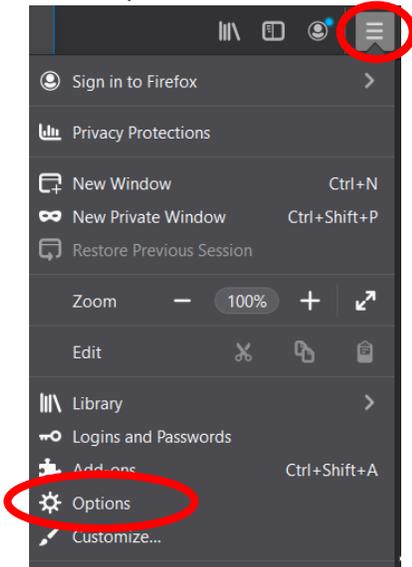


9. Retry selecting card icon.

How to Turn-off Pop-up Blocker in Mozilla Firefox



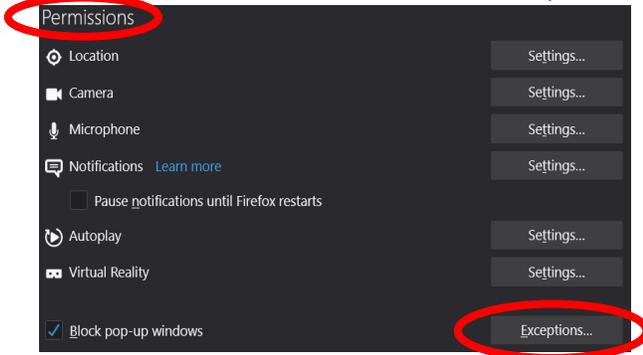
1. Select 3 horizontal lines in top right of window.
2. Select Options.



3. Select Privacy & Security.

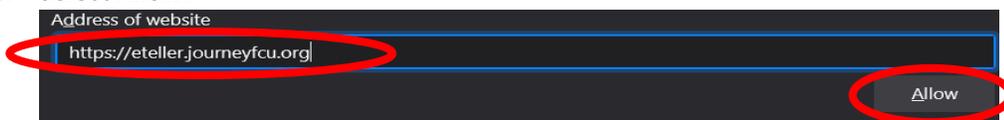


4. Scroll down to Permissions and Select exceptions to the right of Block pop-up windows.



5. Input the URL: <https://eteller.journeyfcu.org>.

6. Select Allow.



7. Select Save Changes.

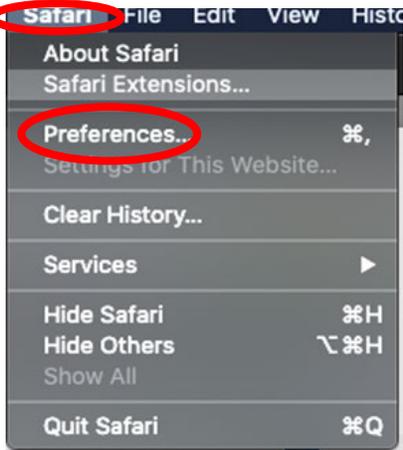


8. Retry selecting card icon.

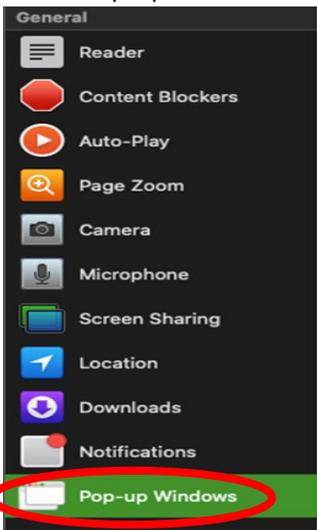
How to Turn-Off Pop-up Blocker in Safari



1. Visit and sign into your e*Teller.
2. Select Safari at top left of window.
3. Select Preferences.



4. Select Pop-up Windows.



5. Select Allow on the right of the window.



6. Exit preferences.



7. Retry selecting card icon.