

Improved Telephone Banking

OUR JOURNEY **FORWARD**

Our upgraded Touch Tone Teller makes taking care of your account even easier than before!

First-time login instructions:

1. Call the new toll-free number:
833-610-4300
2. Enter **your member number**, then **press #**.
3. Enter **your temporary PIN** (the last 4-digits of the Primary Accountholder's Social Security number), then **press #**.
4. You will be prompted to **enter a new PIN**, then **press #**.
5. Confirm your new PIN.
6. Select a **Main Menu Option**

NEW Main Menu Options:

- 1 - Account inquiries, including balances and recent transactions
- 2 - Funds transfers
- 3 - Hear current rates or calculate estimated loan payments
- 4 - Change your PIN
- 5 - Change to a different member number
- 6 - Other JFCU services
- 8 - Repeat this menu
- 9 - End the call
- 0 - Touch Tone Teller Tutorial (press * to exit the tutorial and return to the main menu)

NOTE: Every member must re-enroll in the new Touch Tone Teller to use it. Once enrolled, you may access telephone banking through the credit union.