

## MEMBER CONDUCT POLICY

For the safety and comfort of our staff, volunteers and members, the Board has adopted a Member Conduct Policy. All members, joint owners and authorized agents of account owners must comply with this Policy. You agree to conduct your Credit Union business in a civil and business like way. You have the right to demand quality service and attention from us. We will not, however, tolerate verbal or physical harassment or abuse, disruptive behavior, or violence or threats of violence. Any breach of the Member Conduct Policy may result in the breaching individual being denied access to branches or other services, or expulsion from the Credit Union.